



# DPI Investigator

October 2024

## SAVE TIME AND MONEY!

Who wants to pay \$0.73 for a stamp?! Paying your DPI invoices electronically is easy and secure! Simply email Accounting Supervisor Sheila Graves at [accounting@dpi-inc.com](mailto:accounting@dpi-inc.com) and she will email you the information needed.

And don't forget – all invoices paid within 10 days receive a 3% discount.

## IMPACT OF RECENT HURRICANES

Our thoughts are with all those impacted by the recent natural disasters, including those in our home state of Tennessee and our North Carolina neighbors. Failed products still need to be picked up. DPI has recently scheduled trips to North Carolina to provide courier service. Contact our Customer Service Department if you have an insured in an impacted area, and we can provide you a quote to pick up your evidence in a timely manner.

SUCCESSFUL SUBROGATION HIGHLIGHTS			
Evidence	Claim	Recovered	Inspection Charges
Rubber Hose & 2-Clamps	\$52,045.15	\$28,347.5	\$756.00
Plumbing Pipe	\$7,244	\$7,244	\$550
Dishwasher	\$17,005	\$17,005	\$849
Diverter Valve	\$16,500	\$24,212	\$705
Supply Line	\$6,584	\$4,938	\$518

Fall has an actual smell, caused by trees shedding their leaves.

-Snapple Fact

## NEW FAILURE ANALYSIS CLAIM FORM

On September 23<sup>rd</sup>, DPI rolled out its new Failure Analysis Claim Form, making it easier than ever before to submit your claims. The positive response has been overwhelming! You no longer have to choose a level of report. You get the same quality, thorough report whether your claim value is \$2,000.00 or \$200,000.00. The new claim form can be found at our website at [www.dpi-inc.com](http://www.dpi-inc.com). Please contact our Customer Service Department at 865.482.8480 or email [customerservice@dpi-inc.com](mailto:customerservice@dpi-inc.com) if you have any questions.

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Check Inspection Status

